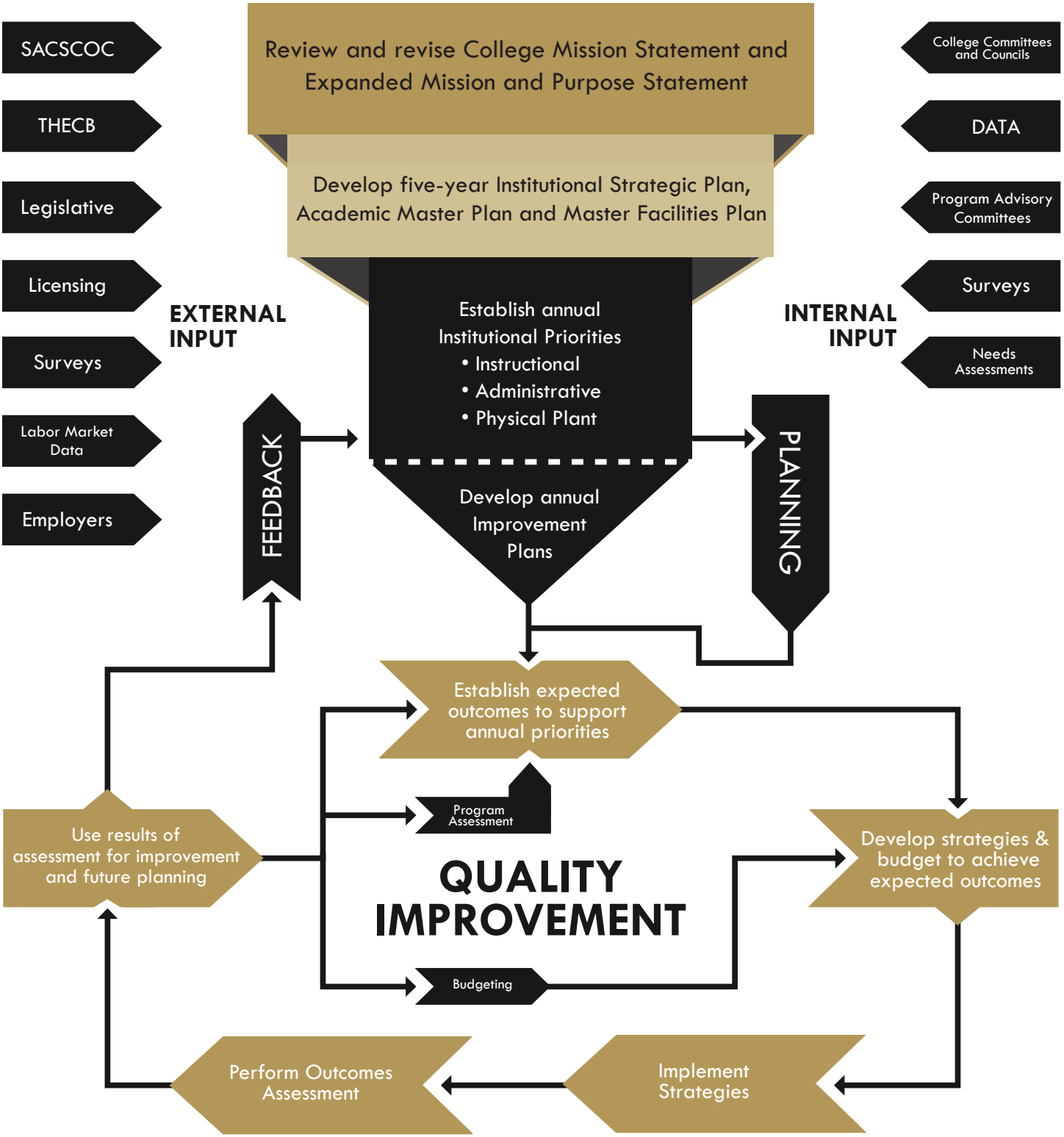
INSTITUTIONAL EFFECTIVENESS MODEL

FIVE-YEAR CYCLE